

Terms and Conditions --- Paella Catering

- 1. Minimum of 40 people for on site paella catering COVID restrictions may influence this. Currently we are accepting bookings of lower numbers on a case by case basis.
- 2. Deposit of 25% of the total is required to secure booking. Receipt of the deposit acknowledges the client's acceptance of the conditions of sale, as listed here.
- 3. Balance of payment is due on the date of invoice, a week before the event.
- 4. Cutlery/crockery not included unless specified as a line item in quotes and invoices.
- 5. Quotes are valid for 5 days.
- 6. Cancellation policy:
 - 1. Deposits are non-refundable and non-transferrable but we are currently transferring dates due to COVID depending on availability.
 - 2. The full amount is due one week before the event. This also applies to bookings cancelled after this time.
- 7. Damages: Tutto will not be held liable for any damages caused by or relating to our service. We will however do our utmost to ensure that nothing of this nature transpires.